

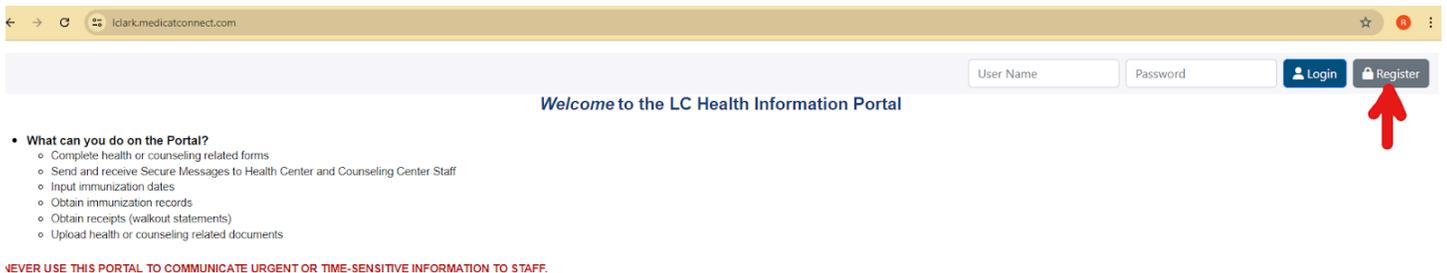
# Health Information Portal

Welcome to Wellness Service's secure online patient portal!

*Note: Use Google Chrome, Internet Explorer 8.0 or higher, or Firefox when you log in to our portal.*

**To register for the Health Information Portal please follow the steps below:**

1. Set up your **Lewis and Clark email account** **first** if you haven't already done so.
2. Go to the patient portal: <https://lclark.medicatconnect.com>
3. Click on **Register**. This is on the upper right corner of the page.



4. Choose your username. This could be the first letter of your first name and your full last name i.e. jdoe (Jane Doe).
5. Enter your 7 digit student ID number in the Lewis and Clark ID box. (Do not enter "LC" or "0" in front of your ID number.)
6. Fill in your name. This **must be the name you provided to Admissions**. No middle initial.
7. Click **SUBMIT** at the bottom of the page. A box will pop up confirming an email was sent to your LC email address. This email will come from "noreply@lclark.edu".
8. Open the email and click on the link to set up your password and enter the Health Information portal. **Note: password must be at least 6 characters and contain a mix of letters and numbers.**
9. Using your new username and password you should now be able to log in to the Health Information Portal.

**Please Note –** Each form will time out after 20 minutes of inactivity. The immunization form does not need to be completed in one sitting, but make sure to "submit" it before the end of your session to save your progress.

**Locked out or forgot your password/username? Follow these instructions:**

1. Go to the patient portal: <https://lclark.medicatconnect.com>
2. Click on the "forgot password" box.
3. Enter your LC email address (this is your LC number email) in the pop up box.
4. Click **SUBMIT**.
5. An email will be sent to create a new password. Create a new password that you have not yet used in the portal. This email will also include your user name.

**Please Note –** If you do not receive an email make sure you entered your LC number email and check your spam folder. Email will come from "noreply@lclark.edu".

### **From your secure Health Information Portal you can:**

- Complete Health forms including health, immunizations, and counseling forms
- Obtain immunization records
- Obtain receipts/walkout statements
- View your upcoming appointments date(s) and time(s)
- View and print your immunizations
- Receive health information related to your Student Health Center visits

### **Having trouble registering or signing in? Please see the following troubleshooting ideas:**

- Make sure you have set up your LC email through the school.
- Make sure you enter your first and last name exactly as registered with the college (but without a middle name or initial).
- Make sure you do not enter a middle name or initial.
- Make sure to use your student ID number (not email).
- Make sure you do not enter LC or 0 in front of your student ID.
- Make sure the password you create has 6 or more characters and has a mix of letters and numbers.
- Use Chrome, Firefox, or Internet Explorer. Do not use Safari.
- After you have created your account and try to sign in again: If you receive a message about being locked out (which usually happens if you try to create an account a second time or if you enter an incorrect username or password too many times), follow directions for “forgot my password”. This will change your password, and you must choose a different password than previously used.